PeToKa

PET CARE BUSINESS SOFTWARE

Privacy Policy

Version date: 2026-10-10 · Preview (final version pending legal review)

Introduction

This Privacy Policy explains how **PeToKa** (this website, including the current preview site) and the PeToKa software and related services (together, the "Services") collect, use, store and disclose personal information. The Services are operated by Shanghai Boka Software Technology Co., Ltd. ("we", "us").

Information We Collect

When you contact us through the demo booking form or otherwise, we collect the information you provide voluntarily, such as: name, email, phone / WhatsApp, country and region, store name, business type, number of stores and team size, and any requirements you describe.

When you visit this website, we automatically collect limited visit information (such as browser type, pages visited and time of visit). The current preview site **integrates no analytics or advertising trackers**.

How We Use Information

- To respond to your demo requests and inquiries and arrange the matching scenario demo;
- To provide, operate, maintain and improve the Services;
- To send you product and business updates only where you have opted in separately (you can unsubscribe anytime);
- To comply with legal obligations or lawful requests from competent authorities;
- For any other reasonable purposes disclosed to you at the time of collection.

How We Disclose Information

We do not sell your personal information. We may disclose it where:

- Service providers assist us in delivering the Services (bound by confidentiality and security obligations);
- You have given explicit consent to the disclosure;

Retention

We keep personal information only as long as necessary for the purposes of collection: providing the Services, meeting legal obligations, resolving disputes and answering your queries. Afterwards, we delete or anonymize it.

Cookies and Similar Technologies

The preview site sets no tracking cookies. Page fonts are loaded from Google Fonts, which transmits limited visit information to their servers. If the production site enables cookies or similar technologies, their purposes will be described here; you can manage cookies through your browser settings.

Third-Party Links

This website may contain links to third-party websites. We are not responsible for their privacy practices or content; please read their privacy policies before providing any personal information.

Security

We apply reasonable security measures to protect personal information from unauthorized access, use, modification, deletion or disclosure. Please note that no internet transmission can be guaranteed to be fully secure.

Your Rights

Regarding your personal information, you have the right to:

- Access your personal information;
- Request rectification of incorrect or incomplete information;
- Request erasure of your personal information;
- Withdraw consent or object to processing.

To exercise these rights, contact us using the details below. We will respond within a reasonable period and may need to verify your identity first.

Policy Updates

We may update this policy from time to time. Material changes will be published on this page with an updated version date; continued use of the Services after an update constitutes acceptance. If you disagree with a change, please stop using the Services.

Contact Us

If you have questions about this policy or how we handle personal information, contact:

Email: wuxiangming@shboka.com

Phone: 021-54157753

Address: Unit E, 6th Floor, Building B, No. 2337 Gudai Road, Shanghai, China

If you are dissatisfied with our response, especially where you believe our handling of personal information has harmed your lawful rights, you may also seek a solution by filing a lawsuit with the competent court at the defendant's domicile.

© 2026 PeToKa · This document is preview legal text; the formal version will be published after legal review.